

2009/10 RRSP Performance comparisons		2008/09 Year-end Performance	JUNE 2008/09 In-month Performance	JUNE 2009/10 In-month Performance	JUNE 2009/10 Cumulative Performance	JUNE 2009/10 Cumulative Target	2009/10 Year-End Target
	Jun-09						
BVPI 8 (%) Payment of invoices within 30 days	VWHDC	92.39%	87.63%	93.56%	95.74%	99.00%	99.00%
	SODC	94.25%	94.59%	99.20%	98.71%	99.00%	99.00%
BVPI 9 (%) Council Tax Collection	VWHDC	98.44%	9.41%	9.74%	30.85%	30.90%	98.60%
	SODC	98.33%	9.41%	9.59%	30.92%	30.95%	98.60%
BVPI 10 (%) NNDR Collection	VWHDC	98.57%	11.46%	10.56%	34.57%	33.50%	99.40%
	SODC	98.44%	9.60%	11.25%	33.13%	33.20%	99.40%
BVPI 78a (Days) Benefit New Claims Processing	VWHDC	31.23	30.56	34.98	39.16	20.5	20.5
	SODC	34.38	32.37	38.43	43.61	20.5	20.5
BVPI 78b (i) (%) Benefit Overpayments Collected	VWHDC	68.88%	58.24%	76.28%	65.49%	79.46%	79.46%
	SODC	73.14%	58.17%	67.88%	64.92%	79.46%	79.46%
NI 180 Benefit Change Events	VWHDC	10,956	N/A	5764	?	TBC	TBC
	SODC	11,103	N/A	6364	?	TBC	TBC
NI 181 (Days) Benefit New Claims & Changes Processing	VWHDC	15.09	N/A	28.75	26.96	TBC	TBC
	SODC	16.93	N/A	30.09	26.08	TBC	TBC

as @ 30/06/2009

	VWHDC	SODC
NNDR Hereditaments	3,698 (3,693)	4,042 (4,029)
Council tax dwellings	50,194 (50,135)	56,081 (56,132)
Benefits caseload	5,897 (5,705)	6,272 (6,127)

figs. in brackets are last month's comparison